



Renaissance

Cooking Systems

RCS Customer Care Sheet

The RCS product you have purchased was manufactured with the highest standard of quality and workmanship. If you have any questions please fill out the form below and email it to CustomerService@RCSGasGrills.com We will respond quickly.

Before you begin, we suggest you visit our website and click on “downloads” at www.RcsGasGrills.com . There you will find helpful videos and documents with a lot of information that answers the most common questions.

Name _____

Address _____

City _____ State _____ Zip _____

Phone Number: _____ Your Email _____

Date of Purchase _____ Purchased from _____

Installed by: _____

Model number _____ If a grill or side burner, please check gas type:
 (NG Natural Gas) OR (LP Liquid Propane).

Serial Number. Found on the side of the grill body behind the control panel OR in the case of a side burner or fridge, usually on the rear of the appliance: _____

Please explain your concern/question

Please include a photo of the front of the product and of the item(s) that relate to your concern or question. The more photos, the better we can diagnose the situation.